

From: Freedom of Information Requests

Sent: 10 May 2024 09:30

To:

Subject: FOI Response - [REDACTED]

Dear [REDACTED]

Thank you for your Freedom of Information request dated 26 April 2024 for information about complaints. Please find below City of Doncaster Council's responses to the questions you have raised.

1. How many complaints of each of the following types of discrimination were reported to your organisation in 2021, 2022 and 2023:

a) Disability discrimination

Response: HR: 2021 = 1; 2022 = 0; 2023 = 3, Customer Services: 2021 = 0; 2022 = 1; 2023 = 1

b) Race or ethnicity discrimination

Response: None

c) Sexual orientation discrimination

Response: None

2. How many complaints were reported to your organisation about discrimination related to a person's HIV status in 2021, 2022, 2023

Response: None

3. If HIV-related discrimination complaints were reported to your organisation, how many of the following incidents were reported?

(a) Refusal of a service after HIV status was shared.

(b) Failure to make reasonable adjustments for a person's HIV status.

(c) Harassment related to a person's HIV status.

(d) Use of an organisational policy that discriminated against a person based on their HIV status.

(e) Another kind of HIV discrimination incident.

Response: Not Applicable

4. If HIV-related discrimination complaints were reported to your organisation, were they reported by?

(a) Members of the public.

(b) Employees of your organisation

Response: Not Applicable

5. If HIV-related discrimination complaints were reported to your organisation, how many complaints were upheld?

Response: Not Applicable

6. Does your organisation have a policy to deal with incidents of HIV discrimination reported to them at a strategic level? If so, could you explain what the policy is or attach a copy of said policy?

Response: No policy

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £92 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Ellen Dook**Information Governance Officer**

Corporate Resources

City of Doncaster Council

Address Civic Office, Waterdale, Doncaster, DN1 3BU

Website www.doncaster.gov.uk