

Doncaster Safeguarding Adult's Board Annual Report 2023-2024



**DONCASTER
SAFEGUARDING
ADULTS BOARD**

dsab.org.uk



City of
Doncaster
Council



South Yorkshire

POLICE



South Yorkshire
Integrated Care Board



Probation
Service



NHS
Doncaster and Bassetlaw
Teaching Hospitals
NHS Foundation Trust

healthwatch
Doncaster

DWP Department for
Work and Pensions

NHS
Rotherham Doncaster
and South Humber
NHS Foundation Trust



Chairs Welcome and Introduction

I am pleased to present the annual report of the Doncaster Safeguarding Adults Board (DSAB).

This year has been challenging for individuals with care and support needs, frontline staff, and our partners. We have observed an increase in people presenting with more complex and multiple issues in a challenging environment. This has put a strain on our services, with issues around recruitment and retention of staff. The Care Market is fragile, and we need to remain vigilant about safeguarding people within care settings and the reported exploitation of overseas workers at a national level. We have also received assurance about the safeguarding arrangements for asylum seekers placed in Doncaster.

We have confirmed the continuation of our work on self-neglect as an ongoing subgroup to address the rising concerns for self-neglect and neglect.

This year, we faced challenges in establishing a fully functional Board Office, dealing with staff vacancies and a reliance on temporary staff. Consequently, we have not always been able to support the work of the subgroups as effectively as we would like, and there is a need to focus on improving processes and basic administrative arrangements.

We take pride in the progress we have made on our dashboard and audit activities. Additionally, we have established good links with the four Doncaster Prisons, providing us with assurance about their safeguarding work.

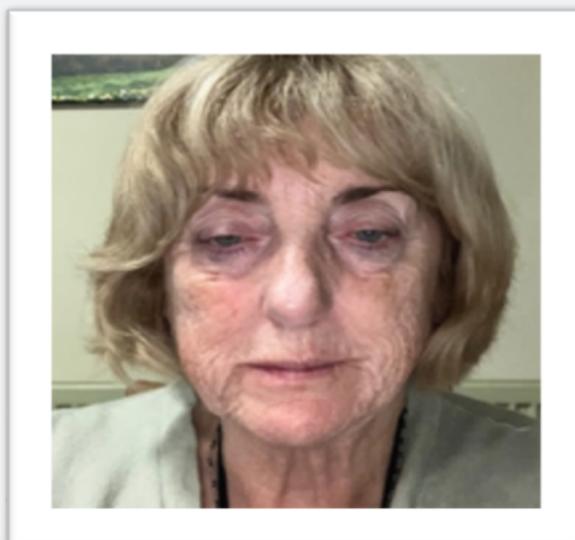
Recruiting community Board members will add to the challenge and ensure that we remain focused on those with care and support needs.

Our efforts around engagement and co-production remain a work in progress but are key priorities for the DSAB.

I would like to express my gratitude to all our partners, staff, and individuals with lived experience. It is imperative that we maintain ambition, professionalism, and a non-defensive approach in striving for excellence.

Jane Geraghty

Doncaster Safeguarding Adult Board Independent Chair





Contents Page

Chairs Welcome and Introduction	Page 2
Glossary of Terms	Page 3
Background	Page 4
Board Governance	Page 4
Sub-group Activity	Page 5
Local Safeguarding Information	Page 6
Priorities 2023-2024	Page 7
Safeguarding Adult Reviews	Page 18
Multi - agency Training	Page 19
DSAB Budget Information 2023-2024	Page 20
Appendices	Page 21
• COSOG Membership	
• Performance Summary	
• Safeguarding Week 2023 Timetable	

Glossary of Terms

Doncaster Safeguarding Adults Board	DSAB
Doncaster Safeguarding Children Partnership	DSCP
Chief Officer Safeguarding Overview Group	COSOG
City of Doncaster Council	CDC
Rotherham Doncaster and South Humber NHS Foundation Trust	RDaSH
Integrated Care Board	ICB
Safeguarding Business Unit	SBU
Safeguarding Adult Board	SAB
Care Quality Commission	CQC
Case Review Group	CRG
Independent Domestic Violence Advisor	IDVA
Domestic Abuse	DA
Safeguarding Adults Review	SAR
Multi-agency Risk Assessment Conference	MARAC
Making Safeguarding Personal	MSP
Quality and Performance	Q&P
Mental Capacity Act	MCA
Autism Spectrum Disorder	ASD
Care Act 2014 Section 42 Enquiry	S42

Background

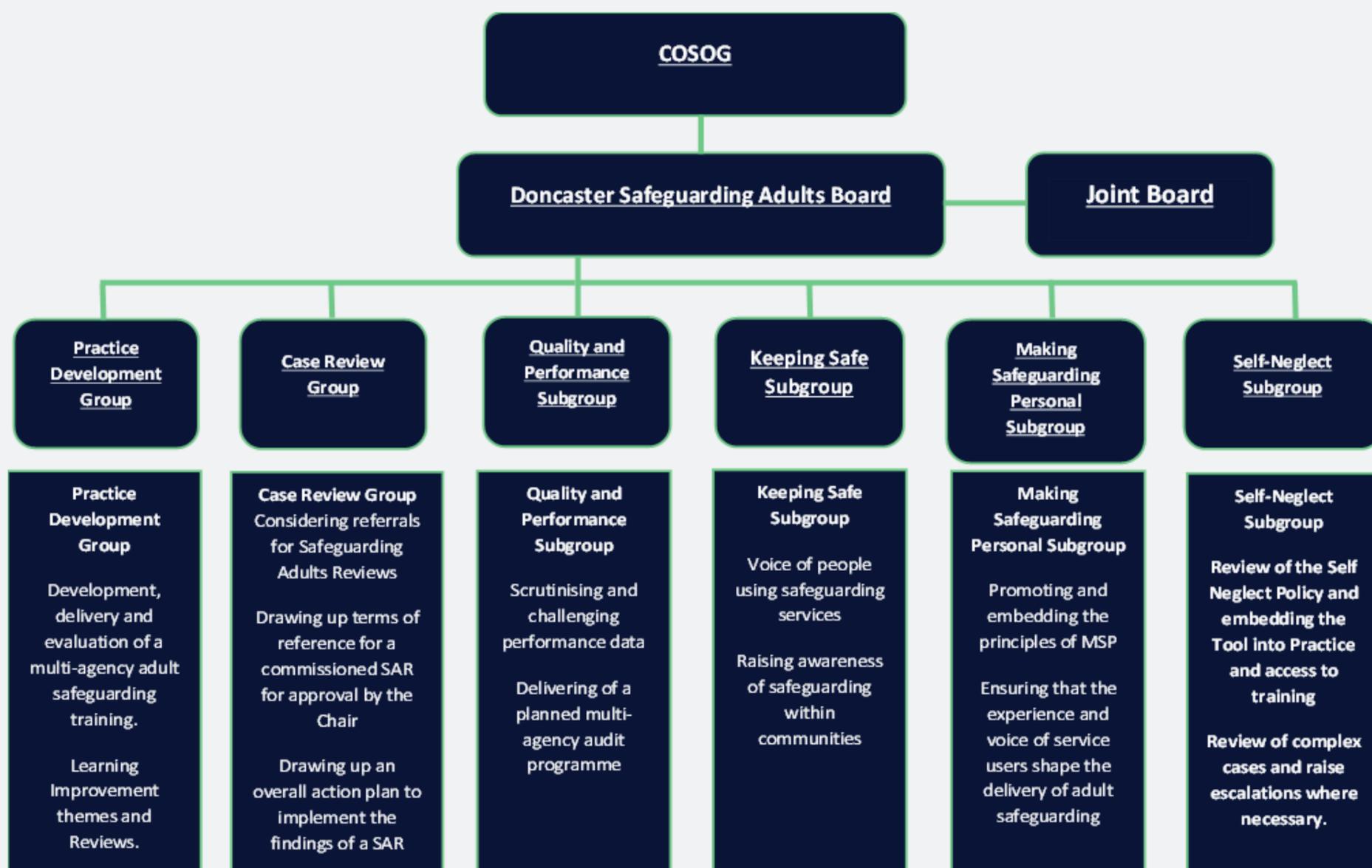
Safeguarding Adults Boards were established under the Care Act 2014 with the objective to protect adults who are unable to protect themselves from abuse, neglect, and self-neglect due to their care and support needs.

The Board is a strategic body and does not deliver frontline safeguarding services. Instead, it works strategically to coordinate the work of its members and other agencies, ensuring the effectiveness of their actions.

Safeguarding Adults Boards have specific duties outlined in Schedule 2 of the Care Act 2014. These include producing Annual Reports, Strategic Plans, and conducting Safeguarding Adults Reviews.

Board Governance

Board governance is represented in the diagram below.



DSAB operates under the guidance of the Chief Officers Safeguarding Overview Group (COSOG), a strategic body comprising Chief Executive Level representatives from the three statutory partners: City of Doncaster Council, South Yorkshire Police, and the Integrated Care Board. The primary goal of COSOG is to oversee the safeguarding arrangements of the partnership to drive improvements in children and adult safeguarding work, with a particular focus on areas such as transitions and whole-family working. The three statutory partners hold oversight responsibilities across both DSAB and Doncaster Safeguarding Children's Partnership

(DSCP), with the aim of ensuring and seeking assurance on the safeguarding arrangements in Doncaster. (Appendix 1 – Membership).

The Joint Board aims to promote effective safeguarding practices for whole family support by looking for opportunities to work together across the DSAB and DSCP. The Joint Board strives to build strong connections between issues that affect both children and adults, allowing for an integrated approach that covers all age groups.

A wide range of organisations are represented on the Safeguarding Adults Board itself. This includes senior representatives from City of Doncaster Council, Rotherham Doncaster and South Humber NHS Foundation Trust, Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust, NHS Doncaster Integrated Care Board, South Yorkshire Police, St Leger Homes, Healthwatch Doncaster, Voiceability Doncaster.

Doncaster's Safeguarding Adults Board has an Independent Chair. She plays a vital role in ensuring that residents of Doncaster have access to the necessary support and services to safeguard adults with care and support needs. This involves overseeing the completion of the statutory annual report and developing a strategic plan.

The Chair actively fosters collaboration among partners to establish effective safeguarding arrangements in Doncaster. Additionally, she ensures that the board stays updated on national developments and wider societal challenges.

Five sub-groups support the work of the Board through actions from the Delivery Plan. Each subgroup reports to the DSAB on activity, progress, and challenges. These are:

Case Review Group

Chaired by Ian Boldy, Head of Individual Placements and Designated Nurse for Safeguarding Adults, ICB

Practice Development Group

Chaired by Louise Bertman, Safeguarding Nurse Consultant/Head of Safeguarding at RDASH

Quality and Performance Group

Chaired by Andrew Russell, Director of Nursing, ICB

Self Neglect Group

Chaired by Jackie Cooke, Principal Social Worker for Adult Social Care, CDC

Keeping Safe Group

Chaired by Kate Anderson-Bratt, Service Director for Integration and Partnerships, CDC

A case example shared at DSAB of Safeguarding Arrangements from one of our Partners Doncaster and Bassetlaw Hospital:

A patient who had attended the emergency department via ambulance due to an overdose disclosed that they were a patient of familial domestic abuse.

A safeguarding enquiry was made due to

- has needs for care and support (under mental health services),
- is experiencing or at risk of abuse / neglect (domestic abuse), as a result of those care and support needs
- is unable to protect herself from risk or experience of abuse (mental health needs – depression, suicidal thoughts)

Staff discussed options and pathways with patient in line with Making Safeguarding Personal, explored various services available with patient. Patient expressed what she would like the outcome to be and this would be for some support from DA services. This is when she was referred to the DA Liaison Officers.

One of the domestic abuse liaison officers went to see the patient and discussed their role, asked the patient if they would like to discuss some support options for themselves and sat with the patient for a while whilst the patient opened up about their situation. The patient was understandably upset and traumatised from what they had been through. They were physically assaulted by a family member following taking an overdose because they were unable to cope with the abuse any longer. The patient was struggling with coming to terms with the abuse but over time, by building up trust and rapport, the domestic abuse liaison officer was able to discuss what outcome the patient wanted.

This contributed to instigating a multi-agency support network for the patient. The patient was identified as high risk so the domestic abuse liaison officer discussed the MARAC process and how this is a multi-agency approach where safety/support plans are put in place.

NHS

Doncaster and Bassetlaw
Teaching Hospitals
NHS Foundation Trust

Outcomes of the case:

- Patient moved to a place of safety out of area where they will be supported with rebuilding their life following the abuse.
- Police aware of situation and they can now investigate the abuse.
- Multi agency approach for the patient started so they have support from different agencies – Mental Health Liaison, DA Services, Housing, Police.
- Patient will be allocated an IDVA – an independent domestic violence advocate who will work with them to offer support to ensure safety going forward.

NHS

Doncaster and Bassetlaw
Teaching Hospitals
NHS Foundation Trust

Agreeing Priorities for 2023-24

A stake holder event took place April 2023 where board members met with community groups to discuss the work of the board and its priorities. The event held workshops on the following areas:

- What are your views on the Current Priorities/ working with Safeguarding?
- Are these the Priorities we should focus on?
- What is worrying you?

The Board Members took part in an externally facilitated Development Day for partners to reflect on the progress of their priorities and consider how to shape these priorities for the upcoming year.

The event also welcomed community members who shared their experiences with services and helped influence the partners' focus for the Board. The contributions from both people were incredibly meaningful, as we gained valuable insights from their stories.

The following pages set out the priorities that DSAB and its sub-groups agreed in 2023-24, alongside the progress that was made.

Priority 1: Making Safeguarding Personal

Promoting and embedding the principles and practice of Making Safeguarding Personal across the adult safeguarding system in Doncaster.

The Safeguarding Event 12th December

This event focused on what safeguarding should look like for people in Doncaster. 50 people attended - 10 from the community or who had lived experience. 40 professionals attended from Doncaster who shared professional and personal experience of services.

One of the actions identified was to create a Making Safeguarding Personal Charter for organisations. A consultation exercise indicated that there is not a need for a charter but co-production with people on safeguarding services. The Making Safeguarding Personal Charter did not progress, however the consultation workshop that took place at the Safeguarding For You Event, provided insight into what community members would like from the Board. This has led to ensuring correct membership of the Engagement Subgroup and establishing community networking Events in 2024/25.

The group met three times from March 2023 to September 2023 and then deferred, ultimately merging with the Keeping Safe Group. The decision to merge was made based on the similarity of key actions and involvement of the same people and organisations in both groups.

Safeguarding Adults
SAFEGUARDING For You
EVENT
12TH DECEMBER 2023
9AM TO 3PM

Join us for Doncasters Safeguarding For You Event taking place at the ECO Power Stadium!
Doncaster Safeguarding Adults Board are hosting community focused event which will give YOU the chance to shape the Making Safeguarding Personal Charter (what does making it personal to you mean, how do professionals help keep you and your families safe) and enjoy a variety of events raising awareness of Safeguarding in Doncaster!

There will be a variety of events and guest speakers including:

Real Life Experience Speakers	Safeguarding Treasure Hunt	Christmas Choir	Poetry Workshop
-------------------------------	----------------------------	-----------------	-----------------

To book a place...
Please book to ensure a place is allocated.
Doncaster ECO Power Stadium, Stadium Way,
Doncaster DN4 5JW
For more information email dsab@doncaster.gov.uk
or see on Twitter/X @DoncasterSAB

Safeguarding for You

Plan of the Day:

9am - Welcome, Registration and Refreshments
930am - Welcome Speech - Jane Geraghty - Independent Chair Adults Safeguarding Board
945am - Setting the Scene
Real Life Cases Studies
MSP Charter
Story Board
11am - Break / Stall Holder Treasurer Hunt
1120am - MSP Charter - Story Board
1230pm - Lunch/Stall Holders & Christmas Choir
Community Newsletter Idea Board
130pm Poetry Workshop - round up the MSP Charter
230pm Winner of the Treasure Hunt
245pm Round up of the day
Close & Evaluations



Ensuring that the experience and voice of Doncaster people shapes the delivery of adult safeguarding across that system and feeding information back to the people using services.

Community Board Members

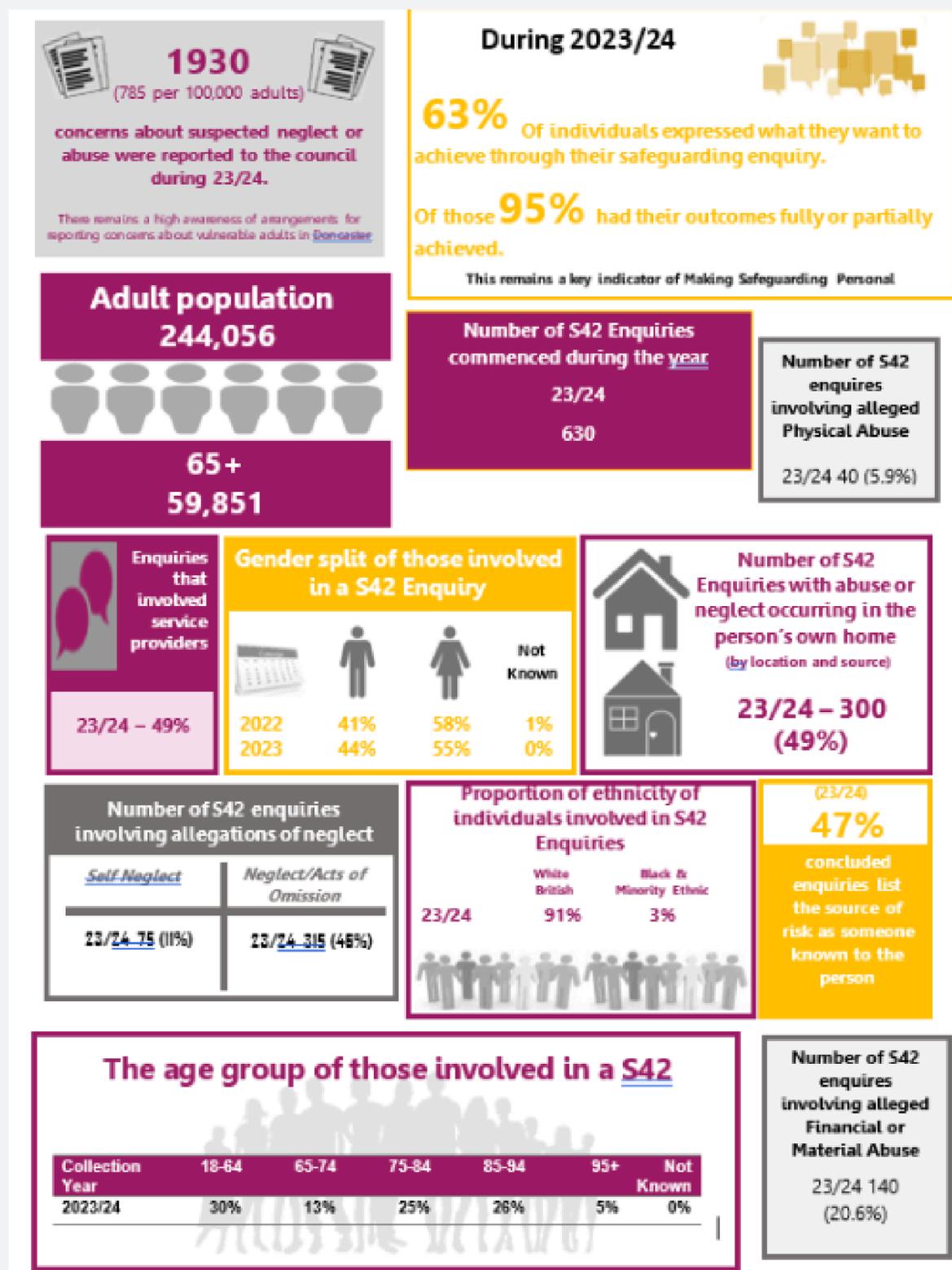
The SBU received 4 applications from people in the community and those with lived experience. Interviews with the DSAB Chair and Team Manager were attended by 3 people and 2 were successful. It was agreed for the third to be involved in the Engagement Subgroup. This was recognised for the key work they offer the community and how that would benefit the DSAB.

Priority 2: Quality and Practice

Scrutinising and challenging performance data and raising any significant issues by exception to the Board.

The group has oversight of its Performance Summary through the dashboard that provides detail analysis on safeguarding performance. DSAB have a high quality dashboard that provides a good level of data for partners to refer to for their organisations and is an example that has been shared with other authorities. (appendix 1).

The dashboard provides an overview of safeguarding issues across the City. It helps us understand emerging safeguarding concerns. Over the last 12 months, the subgroup has been developing ways of presenting and analysing safeguarding data for the board to help focus its activity and understand the nature of safeguarding concerns across the county.



Priority 2: Quality and Practice

Delivering a planned multi-agency audit programme to explore multi-agency safeguarding performance issues.

DSAB Self-Assessment

As part of the CQC Inspection, the DSAB and its partners contributed to the CQC self-assessment and provided evidence for a dataset for CQC.

Additionally, at the DSAB Development Day in February 2024 it was agreed to complete a DSAB self-assessment, based on a workforce survey that incorporated the training needs analysis and practitioner survey. This will be considered as part of the Delivery Plan for 2024/25.

Multi-Agency Case File Audit

A proposal for multi-agency case file audit was agreed by Quality and Performance sub-group. Whilst no multi-agency audits have been completed, the City of Doncaster Council Safeguarding Adults Hub have completed single agency audits covering the following themes: quality of safeguarding concerns, MSP, no duty to make enquiries. The learning from these audits have been shared across the partnership.

The self-neglect sub-group has agreed to complete a multi-agency audit on self-neglect. This will take place Quarter 2 during 2024/25.

This group also now receives reports from any inspections from its partners. This was a request brought by the independent Chair that any recommendations are shared across the partnership.

Work with prisons in Doncaster

The DSAB Chair met with the Governors and officers with safeguarding responsibility to highlight a recent national Ombudsmen report on Prisons and probations on independent investigations to make custody and community supervision safer and fairer. The prisons agreed to complete an assurance report to be presented to the DSAB at future meetings and explore membership at the

SAB.

Primary responsibility for ensuring that the Board has a clear line of sight into front line practice.

Joint Practitioner Forum

The Joint Practitioner Forum was put on hold in 2022 while the SBU conducted a survey and report to assess the potential benefits of such a forum whilst additionally gauging how well organisations were informed about the work of the DSAB and accessing training. The report's findings suggested that the majority of organisations were not aware of the DSAB's work. It also identified key priorities for the DSAB, including Training, Community and Workforce Engagement, and clarity on the purpose and role of DSAB, along with clear processes and procedures for everyone to understand and follow.

As a result, a proposal for a Practitioner Forum was presented to the DSAB, and agreement was reached to establish the forum, with the first event scheduled to take place during Safeguarding Week in November 2024. The forum will be led by the DSAB Chair and will provide an opportunity to receive feedback on the Board's progress. Additionally, it will offer a platform for frontline services to share their experiences, which can benefit the DSAB.

Priority 2: Quality and Practice

Development, delivery, and evaluation of a multi-agency adult safeguarding training programme.

Learning and Development

One of its core responsibilities is the development, delivery, and evaluation of a multi-agency adult safeguarding training programme. The programme is planned and scheduled on an annual basis but will be flexible enough to take account of learning and improvement themes that arise during the year. There has been slow progress of the Learning and Development Strategy, however this has been identified as a key priority for the Practice and Development Group for 2024/25. Multi-agency training data has been shared with the group along with the Training Needs Analysis carried out in May 2023 for both practitioners and organisations. The response was of a low number however the SBU has developed a Learning and Development Calendar that includes Self Neglect Lunch and Learn, Dangerous Dogs training, Multi-Agency Safeguarding Induction and South Yorkshire Fire and Rescue training that has been identified as learning needs. A Mental Capacity Assessment Online Conference also took place 20th April 2023 that heard from external speakers delivering on MCA and human rights, executive capacity and legal literacy. The conference was also presented with themes from local Safeguarding Adult Review and shared the learning from these.

Revising and keeping multi-agency policies and procedures up to date.

Policy Reviews

The Practice Development group ensures that it has relevant and up to date multi-agency policy, procedures, protocols and guidance in place; to promote the safeguarding and welfare of adults at risk across Doncaster. The Practice and Development Group also needs to pick up pace on reviewing its policies and ensuring these take place in advance of review dates.

There are several policies that require reviewing. Task and finish groups have been running throughout the year with multi-agency involvement to ensure progress of these. The policies that have been focused on this year include:

- Self Neglect
- Persons of Position of Trust (PIPOT)
- Professional Differences
- Safeguarding Adult Review Policy
- Safeguarding Concern Decision Making Guidance
- South Yorkshire Principle and Approach.

Priority 3: Safeguarding Adult Reviews

Referrals for potential Safeguarding Adults Reviews and making a recommendation to the DSAB chair on whether a SAR should be commissioned.

The group has received 8 SAR requests of which 1 approved for a SAR Review in this period.

In order to improve decision making of SARs and the processes through to completion of reports an analysis was undertaken covering the previous 3 years. This report along with 2 workshops will be provide a revised guidance.

If that statutory criterion is not met, identify the areas of potential significant learning to be achieved through a SAR.

A SAR Thematic Report completed by the SBU has highlighted emerging themes from previous local SARs and Learning Reviews. These have been shared across the partnership and will form of the Learning and Development Offer for the DSAB.

DONCASTER SAFEGUARDING ADULTS BOARD	
Thematic Review of Safeguarding Adult Reviews 2019-2021	
Multi-agency working Agencies often work in silo which has lead to delays in the adult receiving support.	Information Sharing There is a level of risk when information is not shared about individual's.
Professional Curiosity Professionals have not explored and proactively tried to understand what is happening within a family or for an individual.	Trauma Informed Practice There is a need to improve awareness of trauma informed practice for those working with adults as this can have an impact on decisions made and impact support offered.
Transitional Safeguarding Some of the reviews have highlighted the complex needs of some young people who are transitioning into adulthood.	Language The description of an individual and their behaviour could have an impact on how agencies work with them.
Carers There has been a consistent theme of poor engagement / acknowledgement of informal carers.	Escalation Processes Agencies have not utilised the escalation processes, maybe to lack of awareness or feeling unconfident to challenge.
Mental Capacity There is a need for mental capacity assessments to be completed and at the right time. And for an advocate to be offered.	Incomplete Discharge Information not be shared regarding adults to form part of the discharge.
The Voice of The Adult No review has captured the voice of the adult, and perceptions vary greatly from the family perspective to that of services involved.	

Priority 3: Safeguarding Adult Reviews

Terms of reference for a commissioned SAR for approval by the Chair and overseeing and quality assuring the review to final draft stage, prior to presentation to the Board for approval.

Within this period, 1 SAR has been approved to be commissioned with approval of the Terms of Reference from the CRG and DSAB Chair. A process is now in place for completed SAR reports to be presented at CRG and DSAB for approval before it is published.

Action plan to implement the findings of a SAR and having oversight of its implementation.

All SAR action plans are overseen by the CRG group. To seek further assurance Peer Reflective Reviews will take place 1 year on from completion of the SAR. The chairs of both DSAB and DSCP were committed to ensuring that lessons from children and adult reviews were effectively implemented, with partners providing clear evidence of this. Reflective reviews involving two SARs (Adult K and Adult V) were jointly chaired by both board chairs as they encompassed both children and adult services.

Participating partners were tasked with completing self-assessments based on specific questions, such as specifying organisational changes following SAR learning, detailing the impact of implemented improvements, and providing tangible evidence of the changes. They were also asked to outline any outstanding issues and share further insights gained from the process.

The meeting facilitated an opportunity for partners to showcase the learning that had occurred and to identify areas requiring improvement. Some of these efforts led to the establishment of a Joint Adult and Children's Transitions Panel.

Furthermore, insights were shared on enhancing the quality of SAR action plans, resulting in the development of more detailed action plans for SARs.

Priority 4: Engagement and Prevention

To assist in raising awareness and understanding amongst people, communities, partners, workforce, and voluntary sector around keeping adults safe and promoting their dignity and respect.

The Safeguarding Development Officers (SBU) have successfully completed a comprehensive mapping exercise and have actively engaged with various community groups. Consultation work was undertaken between January and March 2024. Local people were consulted to understand the authentic voice of people who have experienced safeguarding services. In total there were 7 groups consulted with, equating to 85 individuals. Below (case example A and B) are some examples of engagement with people with lived experience) Throughout this engagement, the views of people were listened to which enabled some analysis of what is working well and what improvements could be made in terms of how we engage with individuals' but also what experiences individuals have under the umbrella of safeguarding. Additionally, SBU participated in a productive workshop organised by Public Health to explore opportunities for collaboration with community groups. Public Health has a wide network of groups that they work with, presenting a significant opportunity to establish strong partnerships as part of the Engagement Strategy.

To take action to ensure that people and communities are consulted and, where possible, engaged as partners in the work of the DSAB.

Stake Holder Event

A stake holder event took place April 2023 where board members met with community groups to discuss the work of the board and its priorities. The feedback was used to review the priorities for 2023/24. The event held workshops on the following areas;

- What are your views on the Current Priorities/ working with Safeguarding?
- Are these the Priorities we should focus on?
- What is Worrying you?

Engagement Strategy together with people and communities and ensure that the actions arising from this are put in place and a Communication strategy for the DSAB informing how and where it will share communications including, policies, SARs, events etc.

The Keeping Safe subgroup and Making Safeguarding Personal Group have merged during this year. A task and finish group has been established to inform the terms of reference for the new sub-group moving forward.

- One of the key areas of improvement identified is a 3 year Engagement and Co-production strategy and a Communication Strategy. A newly established subgroup – Engagement and Co-production aims to focus on this for 2024/25. It has also been agreed that Community Board members will have a key role in this group.

Priority 4: Engagement and Prevention

Co-ordination of the Safeguarding Awareness Week including Safeguarding Awards and sharing the partnership calendar

Safeguarding Awareness Week

Safeguarding Awareness Week, organised jointly by DSAB & DSCP, included a safeguarding awards event, as well as various local and regional activities that engaged professionals and the community.

In 2023, Safeguarding Week was a nationally coordinated effort where organisations came together to raise awareness about important safeguarding issues and promote health and wellbeing. Throughout the calendar week, organisations, including partners such as South Yorkshire Police, Doncaster and Bassetlaw Hospital, St Leger Homes, and others, held various events and activities. These included learning and development sessions, awareness and advice sessions held in different settings, and targeting different audiences through methods like face-to-face, virtual, blended, and webinars.

The timetable for the week ran from Monday 20th November to Friday 24th November 2023, and included events and awareness sessions for multiple agencies. Some of these were organised and hosted by Doncaster's safeguarding partnership business unit, while others were hosted by local and regional partners. (see Appendix 2)

The timetable is a long-standing component within the Doncaster SBU, dating back to 2018, and has been developed over the years by Doncaster's SBU support officers, influenced by input from regional Safeguarding Boards.

Priority 5: Self Neglect

To further embed the Self Neglect Policy into practice.

A workshop was held in January with attendance from the subgroup to review the policy and changes required. All relevant agencies were not able to attend, however discussions highlighted the need to review of the Self Neglect Risk Model, language and Information Sharing Protocol. The revised policy will be presented to DSAB for approval and launched at the Safeguarding Awareness Week in November 2024.

To analyse multi-agency and single agency data for referring Self Neglect and using the Self-Neglect Risk Model.

The group analyses multi-agency and single agency data quarterly for any emerging themes to identify. This period has identified the increase in white-British females aged 60 and over self-neglecting. Further analyses has been shared with partners.

To review cases with multi-complexities including self-neglect and existing pathways.

A multi-agency case file audit to take place in Quarter 2 to help inform the policy review. Discussion has also taken place to include a self-score card to be developed across self-neglect and Q & P sub-groups.

To deliver self-neglect training across organisations and groups.

Multi-agency Self Neglect Training is offered as part of the DSAB Learning offer including Lunch and Learn sessions.

To review local and national learning

Learning from SARs has been shared across partners at a local and regional level. A Mental Capacity Assessment Online Conference also took place 20th April 2023 that heard from external speakers delivering on MCA and human rights, executive capacity and legal literacy. The conference was also presented with themes including Self Neglect from local Safeguarding Adult Review. For Safeguarding Week the Deputy Safeguarding Manager along with South Yorkshire SAB Managers delivered an online conference covering learning from SARs where self-neglect has been a theme.

Case Example A

John (pseudonym), a young man in his twenties with ASD and physical disabilities, very kindly took time to talk to us about his experiences as a looked after child in Children's Social Care Services, through the transition process to Adult Social Care Services. John spoke about good and bad practice which he had experienced. Some good practice was identified in terms of individual workers supporting him to raise safeguarding concerns about the care and support he was experiencing, whilst other experiences varied in their severity and poor practice. A quote which John provided:

'plant not blooming, it's not just about watering it, it's about the environment'



He suggested that we need a holistic approach, working together as a whole partnership to safeguard people; ensuring the person is at the centre of the process.

Case Example B

Doncaster Dementia Collaborative, a total of 17 adults were present, a number of which agreed to spend time and converse with us about their experiences. There was a mixture of adults present, some with dementia and other disabilities such as mental health and physical disabilities, some carers and family members were also present. Clear messages and themes emerged from these discussions: experiences for individuals with care and support needs, and their carer's, are not always positive and information about services which could support to keeping individuals safe and well is not always readily accessible and can be somewhat confusing due to the many different organisations, groups, and websites present within a particular community.

Safeguarding Adult Reviews

Safeguarding Adults Boards (SAB) have a statutory duty to undertake Safeguarding Adults Reviews when:

'...an adult in its area dies as a result of abuse or neglect, whether known or suspected, and there is concern that partner agencies could have worked more effectively to protect the adult'.

SABs must also arrange a SAR if an adult in its area has not died, but the SAB knows or suspects that the adult has experienced serious abuse or neglect.

For 2023/24 the DSAB approved the completion of one SAR Review as summarised below.

Adult X was diagnosed with Multiple Sclerosis (MS) and had a period of stability in which X able to continue working. However, X had a major relapse and from that point onwards X lived at home with a partner, who attended to X's care needs. Early 2021 X was found at home by a community matron, a district nursing sister, in a state of neglect. X was taken to hospital by ambulance on that day, where she later died.

Visiting X, the district nurse recorded in the clinical notes that "on removing patient's bedding was extremely shocked at [X's] appearance" "unstageable pressure ulcer to right buttocks and right hand" "Face was sunken indicating malnourishment and potential dehydration." X was taken to hospital.

X's partner told the district nurses that he had not cared for X, stating he had not bathed or cleaned X since Oct 2020, citing that X didn't want to do these. Partner could not understand why the Police were concerned, but acknowledged his duty of care and admitted to caring for himself, but not for X. X passed away in March 2021.

Following admission to hospital, the Police records state that X suffered "refeeding syndrome" because X was so malnourished. It has not been established whether this contributed to X's death, nor the extent to which this was linked to the sustained neglect of X.

The cause of X's death - recorded by the Coroner - was "frailty syndrome and MS with malnutrition", saying that on the balance of probabilities X would not have died when X did but for the neglect that suffered.

The delivery of services to individuals with long-term, degenerative health problems brings different challenges from caring and supporting individuals with pressing, "urgent" needs that present clearly to professional staff. This means that procedures, policies, training and staff support should be in place, to enable practitioners to step back, review and reflect on what is happening and to think about risks in the context of supporting an individual who is on a slow trajectory of decline. It is hard to find any evidence of reflection on X's future - and what the impact might be on the ability of X's partner to continue to care for X - by any of the agencies working with X.

There were many missed opportunities in the last years of X's life, and these have shared across the partnership of the DSAB to reflect on learning from this sad case. A Peer Reflective Review will take place in November 2024 for partners to assess their learning from this report.

Multi-Agency Training



**DONCASTER
SAFEGUARDING
ADULTS BOARD**

**DSAB
Training Information
2023-2024**

DSAB Offer

Face-to-Face



Total of **612** trained colleagues



Virtual



Total of **476** trained colleagues



E- Learning



Total of **2582** trained colleagues



Total number of trained colleagues 3670

Training Details



Agencies undertaking face-to-face sessions

- City of Doncaster Council (CDC)
- Independent/Voluntary
- Student Placements



Agencies undertaking virtual sessions

- Early help
- Health/GP
- Education
- Housing
- City of Doncaster Council
- Community Care
- Domestic Abuse
- Sports
- Voluntary
- Special Educational Needs Co-ordinator
- Drug and Alcohol
- Probation
- Safeguard Business Unit
- South Yorkshire Fire & Rescue



Agencies undertaking E-Learning sessions

- City of Doncaster Council
- Independent/Voluntary
- Student Placements

Training Undertaken

Face-to-Face

- Safeguarding awareness and reporting a concern
- Undertaking Section 42 Enquiries
- Self-neglect and Hoarding
- Mental Capacity Act (MCA)
- MCA: assessing capacity
- MCA: assets and housing
- Introduction to Deprivation of Liberty Safeguards (DoLS)
- DoLS: managers /deputies
- Judicial DoL's

Virtual

- Dangerous Dogs
- South Yorkshire Fire and rescue: Safer South Yorkshire
- Self-neglect
- Reinforcement based treatment
- Multi-Agency safeguarding induction

E-Learning

- Mental Capacity Act
- Safeguarding Awareness
- Protecting vulnerable adults and children
- Honour based violence
- Modern slavery
- Hate crime
- Physical abuse
- Sexual abuse
- Self-harm
- Emotional abuse
- Coercive control
- Domestic abuse
- Self-neglect
- Female genital mutilation

The DSAB is dedicated to promoting awareness and understanding of abuse and neglect among various stakeholders. The Multi-Agency Learning and Development Calendar and the available training courses are designed to ensure that professionals have access to essential training.

- Positive responses have been received for the Dangerous Dogs training, with 136 participants accessing the online course.
- The multi-agency safeguarding induction, which covers safeguarding for adults, children, and domestic abuse, has seen 303 people take the course.
- The Safeguarding Basic Awareness course has trained 269 individuals, and while the attendance for the Undertaking S.42 course has been lower, with only 20 participants, efforts are being made to increase uptake.
- The self-neglect course has had 9 participants in 2023/24.
- The Mental Capacity Act – basic awareness course and the Introduction to Dols course have both seen good attendance, with 137 and 127 participants respectively.
- Additionally, e-learning modules have proven popular, with 2582 individuals trained across 16 courses.

Looking ahead, the Delivery Plan for 2024/25 places priority on developing a Learning and Development Calendar that incorporates core standards required for safeguarding skills and knowledge and leverages learning opportunities from Safeguarding Reviews.

DSAB Budget Information 2023/2024

Funding to support the work of Doncaster Safeguarding Adult Board is separated into component parts in line with the DSAB requirements. The position in 2023/2024 was:

Doncaster ICB via section 256 agreement - £111, 680

South Yorkshire Police Crime Commissioner - £28,480

City of Doncaster Council - £130,625

Total funding: £270,785

Appendices

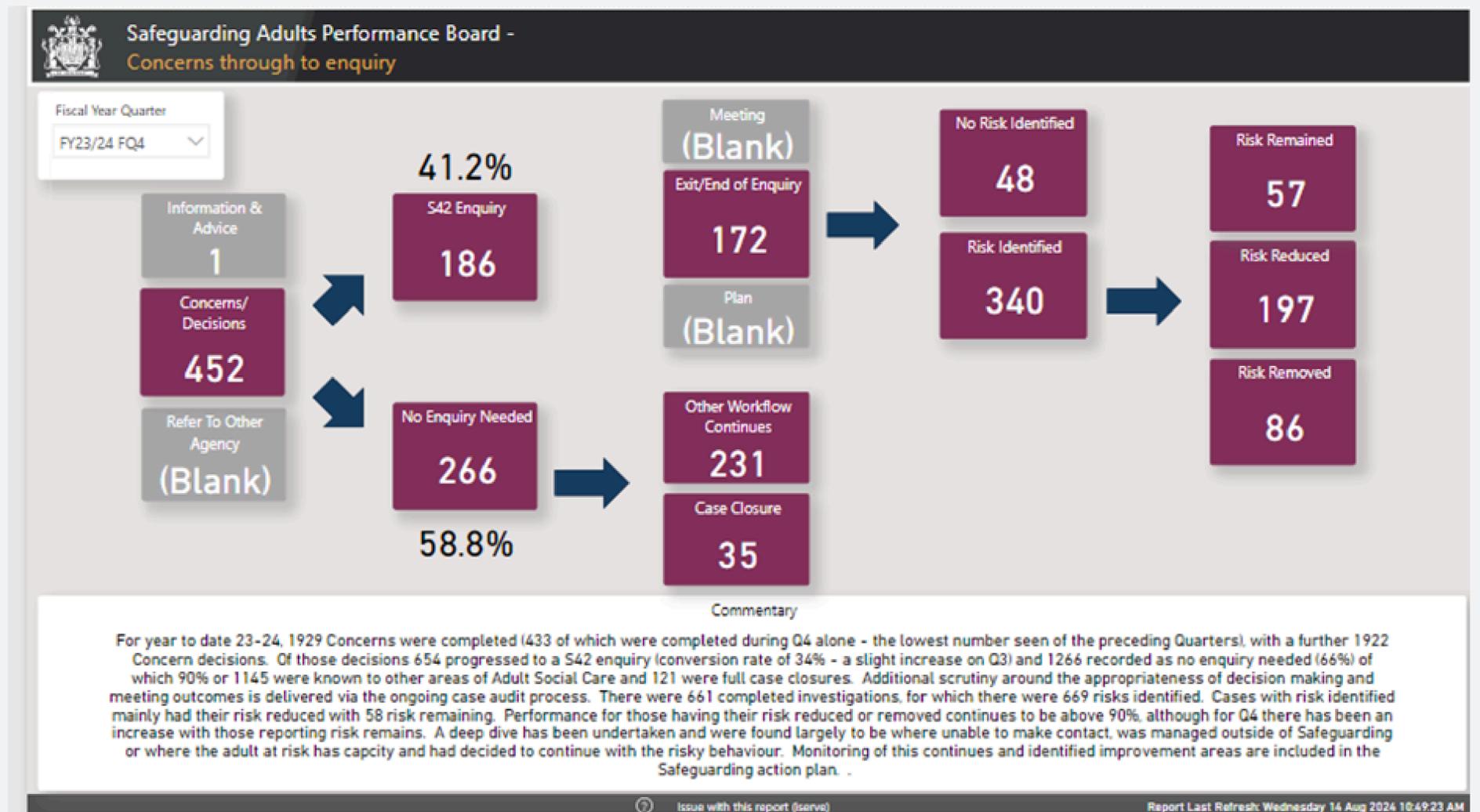
Appendix 1

COSOG Membership

NHS South Yorkshire ICB Director of Nursing (Doncaster and Rotherham Place).	Doncaster ICB
Chief Executive	City of Doncaster Council
DSCP Independent Scrutineer	Doncaster Safeguarding Children's Partnership
DSAB Independent Chair	Doncaster Safeguarding Adults Board
Director of Adults, Wellbeing and Culture	City of Doncaster Council
Chief Nurse	Doncaster ICB
Executive Director of Children, Young People and Families	Doncaster Metropolitan Council
Assistant Chief Constable for Crime	South Yorkshire Police
Deputy Chief Executive	RDaSH
Chief Superintendent	South Yorkshire Police

Appendix 2

Performance Summary



During 2023-24 a total 1930 safeguarding concerns were received, which is a decrease of 1% in comparison to the previous year (which stood at 1956)

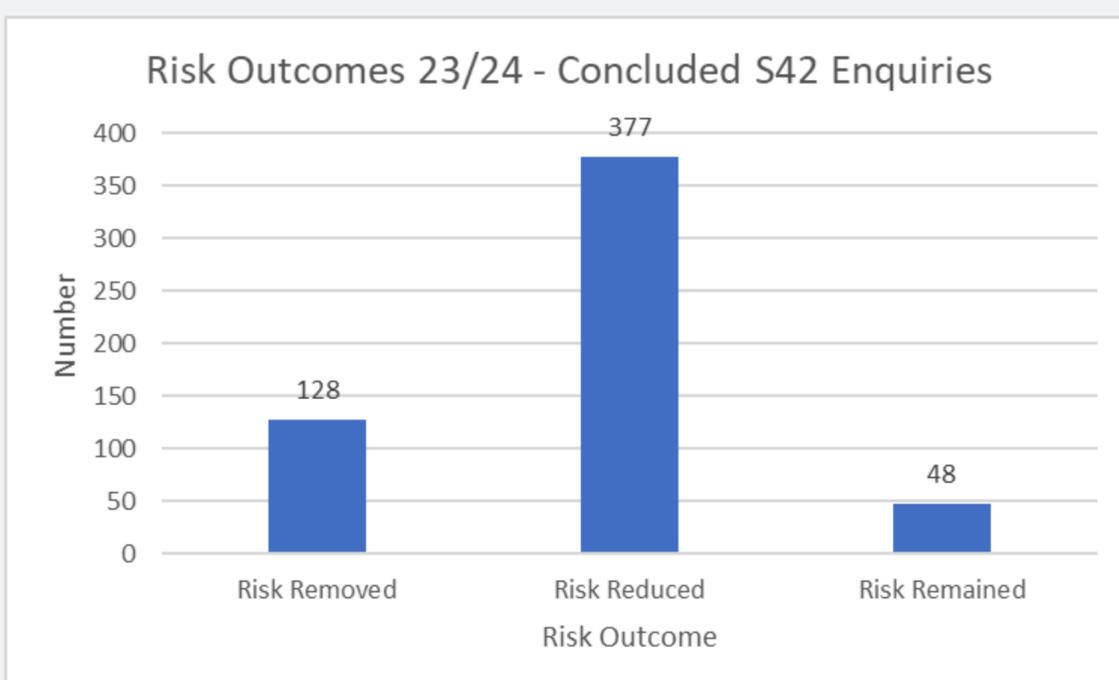
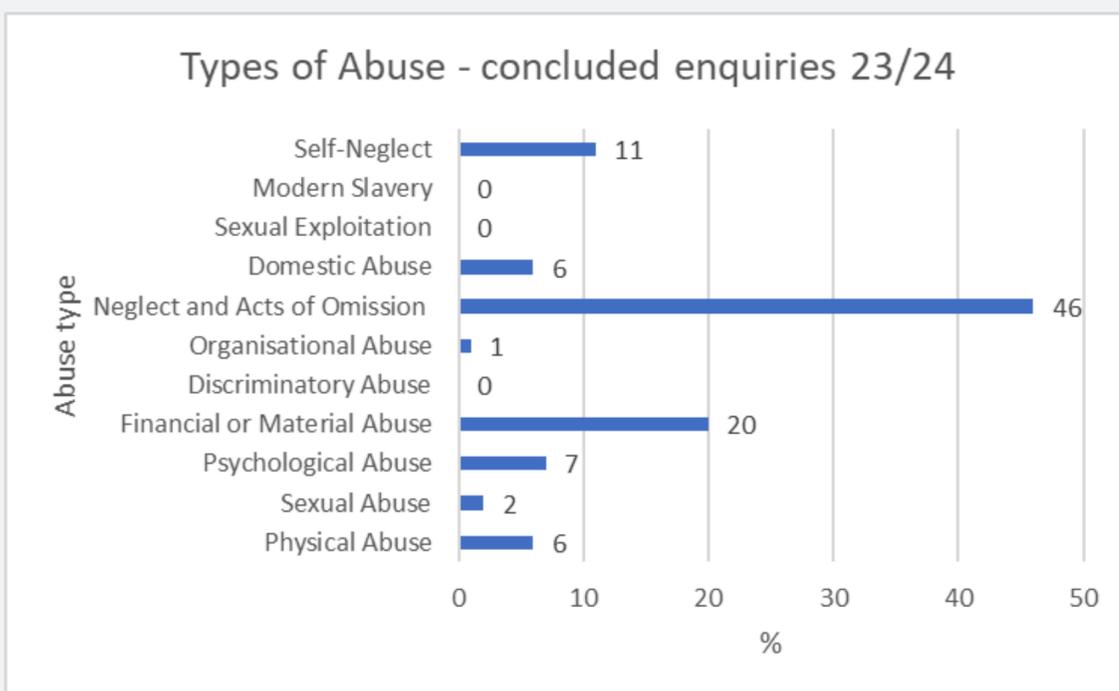
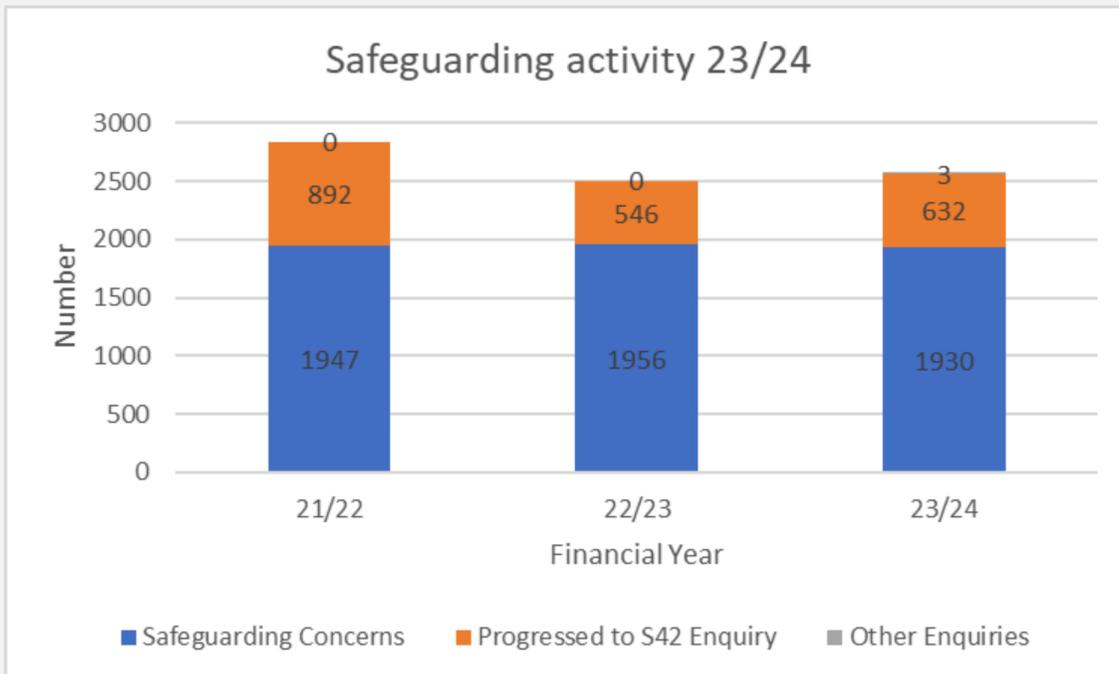
Of those 1956 safeguarding concerns, 632 became safeguarding enquiries (546 last year). A total of 635 safeguarding enquiries were completed during the year.

As in previous years, a significant proportion of the safeguarding enquiries completed (50%) were located with care providers. In Doncaster this is seen as positive and provides assurance that our providers have a good understanding of their safeguarding responsibilities and our local operating procedures.

On occasions when a safeguarding enquiry was not required, other forms of support, advice and guidance, or other services will have been provided, dependent on the adults' views, wishes and needs. In line with previous years data and trends, neglect & acts of omission, financial/material abuse and self neglect continue to be the highest categories of abuse, for concluded enquiries. It is important to note, however that a person may experience more than one type of abuse.

Appendix 2

Performance Summary



At 82.6% risk identified and action taken remains the highest outcome of concluded enquiries.

In 91% of S42 enquiries identified risks were either removed or reduced. It is important to recognise, that sometimes people may choose to live with risk, or it may remain with safeguarding plans and strategies in place.

Appendix 3

Safeguarding Week Timetable 2023



DATE	TIME	VENUE	ACTIVITY	WHO CAN ATTEND?	How do I book on? All bookings to be made prior to 15 November 2023, no bookings will be taken after this date.
Day 1 – Awards and Launch					
20/11/23	10am to 12:30pm	The Earl of Doncaster	Doncaster Celebrating Safeguarding Awards To celebrate the amazing work of communities and partner organisations relating to their contributions to safeguarding children and adults in Doncaster.	Everyone	To book a place please contact dsab@doncaster.gov.uk
	2pm – 4pm	Online via MS Teams	Dangerous Dogs Awareness – South Yorkshire Police To raise awareness of dangerous dogs and the impact on families and children.	Professionals	Booking via Buy Doncaster: SLA Online (sla-online.co.uk)
	1:30pm to 5pm	New York Stadium, Rotherham	South Yorkshire Regional Launch Event Safeguarding Online, including a market place for people to find out information regarding online scams, abuse and exploitation.	Everyone	Booking is limited to 35 places or Doncaster. Contact the Business Unit to book to avoid disappointment. To book a place please contact dsab@doncaster.gov.uk
Day 2 – Engagement					
21/11/23	9:30am to 4pm	St Catherine's House	GCP2 Training Training for frontline practitioners such as Early Help Leads, Pastoral Leads, Social Workers, Health Visitors, School nurses etc who will assess/contribute to assessments where neglect is evident.	Professionals	Booking via Buy Doncaster: SLA Online (sla-online.co.uk)

	10am to 1pm	Digital Media Centre	Regional Customer Event – Digital Media Centre, Barnsley College Staying Safe – preventing and stopping harm, safeguarding and your rights, feeling safe in your home, support for you and your neighbours/community, staying safe online.	Everyone	Open to communities – booking for Doncaster representation please contact dsab@doncaster.gov.uk
Day 3 – Online Safety					
22/11/23	10am to 12pm	Online via MS Teams	Co-Production – Laura Watson Working in Partnership and sharing power between people who draw on care and support, carers, families and citizens. What is meant by Co-Production Principles of Co-Production Who is involved Co-design, co-decision making, co-delivery & co-evaluation	Everyone	To book a place use the following link: Book a place here Sheffield Adult Safeguarding Training (sheffieldasp.org.uk)
	12.00pm to 1.30pm	Online via MS Teams	Self Neglect Lunch and Learn To provide an overview of Self Neglect, the warning signs and impact for a person/family and the process to follow within Doncaster to arrange a SNARM Meeting. Includes real life examples/case studies.	Professionals	Booking via Buy Doncaster: SLA Online (sla-online.co.uk)
	1pm to 4pm	MS Teams	South Yorkshire Safeguarding Adults Review Learning Event Discuss practice from across South Yorkshire, review looking at wilful neglect and exploitation.	Professionals	Places are strictly limited to 12 per council area. If you would like to be considered for a place, please email SARtraining@barnsley.gov.uk

	2pm – 4pm	Civic Building	Introduction to Early Help and Thresholds for Intervention Understand what early help is, and when required. Threshold guidance and referring to social care. Learning from Case reviews. Can be counted as a mandatory safeguarding update.	Professionals	Booking via Buy Doncaster: SLA Online (sla-online.co.uk)
Day 4 – Self-Neglect					
23/11/23	09.30 – 11.30	Online via MS Teams	Reinforcement Based Treatment for Substance Misuse Looking at parental substance use from a behavioural perspective, changing behaviour with positive reinforcement and preventing lapse by addressing environmental cues and triggers.	Professionals	Booking via Buy Doncaster: SLA Online (sla-online.co.uk)
Day 5 – Neglect					
24/11/23	9am-4pm	ECO Power Stadium	Neglect Conference Open to all professionals with children and young people, to help understand neglect, the early warning signs and the support for families. Include guest speakers, break out interactive sessions and discussions.	Everyone	To book visit Buy Doncaster: SLA Online (sla-online.co.uk)